

Report to	Malmesbury Area Board
Date of Meeting	9 July 2014
Title of Report	Malmesbury Community Issues Update

Purpose of Report

To provide an update about Community Issues and invite members of the Area Board to:

1. Note the progress in dealing with issues.
2. Close 1 issue
3. Refer 1 new issue to the Community Area Transport Group (CATG).

1. Background

- 1.1. One of the key roles of the area board is to help local people find solutions to things that are complex or non-routine which affect the community as a whole; not simply a few individuals.
- 1.2. The majority of routine problems can be dealt with by the council faster through direct contact and to help local people do this, the section of the area board web page has been updated to allow logging of simple issues direct with a person who can help them e.g. [Lost and stray dogs](#) and [Common road and highway problems \(CLARENCE\)](#). Where a problem does not fit into any of these categories or if the matter is causing widespread concern in the community, it should be reported to the Malmesbury area board via the [online community issue form](#).
- 1.3. At the time of writing (9/6/2014), a total of 169 community issues have been received, of which 151 have been closed and 18 are currently in progress.

Background documents used in the preparation of this report	Malmesbury community issues online at: http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury http://www.wiltshire.gov.uk/council/areaboards.htm
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2. Main Considerations & Officer Recommendations

2.1. Progress of Issues

- 2.1.1. The progress of issues is outlined in Appendix 1. More detailed information is readily available to councillors and members of the public via [the area board website](#)

2.2. Closure of Issues

2.2.1. It is recommended that the following issue is closed (emboldened in Appendix 1).

- **Issue 2554** - Severe damage to road surface at the Rathole, Luckington.

2.3. Referral to CATG

2.3.1. Issues recommended to be referred to CATG are shown *in italics* in Appendix 1 and are as follows:

- *Issue 3425 - Improve pedestrian crossing on B4040 in Sherston*

3. **Environmental & Community Implications**

3.1. Addressing community issues contribute to the improvement of community wellbeing in the area, the extent and specifics of which will be dependent upon the individual issue.

4. **Financial Implications**

4.1. There are no specific financial implications related to this report.

5. **Legal Implications**

5.1. There are no specific legal implications related to this report.

6. **HR Implications**

6.1. There are no specific HR implications related to this report.

7. **Equality and Inclusion Implications**

7.1 The opportunity to raise Community Issues enables individuals, voluntary and community groups, town and parish councils an equal opportunity to identify and seek assistance to address problematic issues.

Appendices:	Appendix 1 Update of Malmesbury Area Board Community Issues 9 June 2014.
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No unpublished documents have been relied upon in the preparation of this report.

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